

Cleaning

- Our cleaning teams are available to remove trash and biohazards on the sidewalks and public areas of the Central Eastside.
- Our cleaning team can only take what is not personal property. They will offer trash bags to people camping. In order for the City of Portland to send outreach teams and sanitation services, the needs must be monitored and documented. Report all concerns related to camping to the City of Portland's One Point of Contact every few days.

Safety for All

- Our Safety for All team is active in all zones of the district each day. Our Safety for All team is unarmed and are trained in trauma-informed practices. They are able to help with a variety of issues including visiting your property and proving safety tips. If you are experiencing vandalism we encourage you to reach out.
- Our Safety for All team is also available to chaperone employees, residents and visitors safely to their car, public transportation or other Central Eastside destination. Verbally asking someone to leave private property requires a waiver.
- If you are experiencing issues in your area, we highly encourage you to reach out to our Safety for All team. They can help de-escalate a situation and work with the Care Team division to get people into services and shelter. Our Safety for All teams can not move people.
- Only by reporting concerns through the City's One Point of Contact system can active camps be moved out of the right-of-way. The right of way is under the City's jurisdiction.

Graffiti Removal

- Our Graffiti Removal team works to complete paint-outs around the District Monday - Friday, prioritizing hate graffiti.
- You will need to fill out a waiver prior to having graffiti removed.
- When possible, please include a photo when reporting graffiti.
- You can choose to either provide your own paint or our teams will choose the closest match from Metro Paint. A paint discount is available for Central Eastside businesses at Miller Paint, use the code: CentralEastsideTogether



Resource Guide:

For more information about Central Eastside Together please visit:
www.ceic.cc/centraleastside-together/

For all requests via phone please call (503) 236-6830 and enter the extension.

Cleaning Service Requests:

Provided by Central City Concern*

Hours: Monday - Friday, 8:00 AM - 4:30 PM

clean@ceic.cc

Phone: EXT. 700

*Specify if needles and/or biowaste are present

Average response time: within 1 business day

Graffiti Removal Requests:

Provided by Central City Concern*

Hours: Monday - Friday, 8:00 AM - 4:30 PM

graffiti@ceic.cc

Phone: EXT. 701

*Waiver form required for removal

Average response time: 24 - 48 hours

Safety for All:

Provided by NW Enforcement

Hours: Daily, 8:30 AM - 3:30 AM**

safety@ceic.cc

Phone: EXT. 702

**The Care Team is available 8:30 AM - 7:30 PM

Safety Ambassadors are available 4:30 PM - 3:30 AM

General Inquiries:

General Inquiries are answered by the CEIC*

Hours: Monday - Friday, 9:00 AM - 5:00 PM

CEIC@ceic.cc

Phone EXT. 0

*Se habla español

Billing Questions:

Billing questions are handled by the City of Portland

Provide Feedback on our Programs:

ceic.cc/centraleastside-together-services/central-eastside-together-services-survey/